

GREENBANK SURGERY

By the Partners.... for the Patients 8/1/2015

Edition 24

Care Quality Commission

Greenbank Surgery recently underwent a routine inspection by CQC – an independent regulator of all health and social services in England.

We are delighted to announce the results with CQC awarding Greenbank Good to Outstanding ratings across the whole range of areas assessed.

Despite this glowing report we are continuing to look at ways of improving the service and have expanded the availability of the drop in clinic, introduced minor ailment clinics and we are in the final stages of securing a new phone system which will allow patients quicker and easier access to the surgery

Drop In Clinic

We are pleased to announce that the drop in clinic will be running 5 days a week, Monday to Friday – 8:30-10am.

On Thursday 27th August the surgery closes for training at 1pm - please contact the out of hours service on 111

Cryotherapy Clinic

Our Nurse Practitioner is now trained in the use of Cryotherapy and she will be running a monthly freeze clinic.

If you have skin tags or hand warts/verrucae that are not responding to regular application of topical treatments and filing/pumicing of the skin book in at reception



Minor Ailment

Clinics

Starting in August there will be minor ailment clinics running across the week in the morning and afternoon.

These appointments will be released on the same day and you will be assessed and treated by one of our Fully Qualified Nurse Practitioner who is able to prescribe, order tests/investigation and liaise with the Duty GP if required.

Examples of suitable conditions include, but are not limited to:

- UTIs
- Chest infections
- Ear/Nose/Throat problems
- Skin conditions
- Diarrhea

The reception staff have a full list of conditions that are suitable and will be able to help book you in with the appropriate person.

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